

Compatibility Between FlexScan EV2785/EV3285 and Devices Equipped with USB Type-C

[Items of validation]

- Displays BIOS image correctly
- Displays the image correctly with the recommended resolution and refresh rate
- Plug & Play works correctly
- Colors display correctly
- No noise and blinking of image
- "Standby", "Sleep", "Restart" and "Shut down" functions work correctly
- USB hub works correctly
- Power Delivery works correctly when the device is working or in sleep mode

This information is provided based on our in-house testing and we do not guarantee the compatibility in respective user environments.

We performed this test using the original USB Type-C cable included with the monitor.

Please note that USB Type-C cables included with laptops may not support video output.

Device information					Compatibility information (USB Type-C)			
Type	Vendor	Product name	OS	Graphics device	Graphics driver	Compatibility	Power Delivery	Note
Laptop	Apple	MacBook Early 2016	macOS Sierra 10.12.5	Intel HD Graphics 515	-	Yes	Yes	Ensure you use the USB Type-C cable included with the monitor. USB Type-C lightning cables included with Macs do not support video output.
		MacBook Pro 13inch Late 2016	macOS Sierra 10.13.4	Intel HD Graphics 540	-	Yes	Yes	Ensure you use the USB Type-C cable included with the monitor. USB Type-C lightning cables included with Macs do not support video output.
		MacBook Pro 13inch Late 2016 with TouchBar	macOS Sierra 10.12.6	Intel HD Graphics 550	-	Yes	Yes	Ensure you use the USB Type-C cable included with the monitor. USB Type-C lightning cables included with Macs do not support video output.
		MacBook Pro 15inch Late 2016	macOS Sierra 10.12.5	Intel HD Graphics 530 / Radeon Pro 455	- / 01.00.98	Yes	Yes	Ensure you use the USB Type-C cable included with the monitor. USB Type-C lightning cables included with Macs do not support video output.
		MacBook Pro 13inch Mid 2017 with TouchBar	macOS Sierra 10.12.5	Intel Iris Plus Graphics 650	-	Yes	Yes	Ensure you use the USB Type-C cable included with the monitor. USB Type-C lightning cables included with Macs do not support video output.
		MacBook Pro 15inch Mid 2017 with TouchBar	macOS Sierra 10.12.5	Intel HD Graphics 630 / AMD Radeon Pro 555	-	Yes	Yes	Ensure you use the USB Type-C cable included with the monitor. USB Type-C lightning cables included with Macs do not support video output.
		iMac Pro 2017	macOS High Sierra 10.13.2	Radeon Pro Vega 56	-	Yes	Not supported	Ensure you use the USB Type-C cable included with the monitor.
	Panasonic	Toughbook CF-XZ6	Windows 10 64-bit	Intel HD Graphics 620	21.20.16.4550	Limited	Not supported	Monitor may not be recognized.
		Toughbook CF-SV7	Windows 10 64-bit	Intel UHD Graphics 620	23.20.16.4849	Yes	Yes	Wall paper may not be displayed to full size when turning the monitor on and off, plugging in and unplugging the monitor cable, or by starting the PC.
	DELL	XPS13 9350	Windows 10 64-bit	Intel HD Graphics 520	20.19.15.4454	Yes	Yes	When it doesn't wake up from sleep mode, check the BIOS (UEFI) setting.
	VAIO	VAIO S11	Windows 10 64-bit	Intel HD Graphics 520	20.19.15.4463	Yes	Not supported	When it doesn't wake up from sleep mode, push the PC's power button.
	HP	EliteBook Folio G1	Windows 10 64-bit	Intel HD Graphics 515	20.19.15.4483	Limited	Yes	PC may freeze.
		EliteBook x360 1030 G2	Windows 10 64-bit	IntelR HD Graphics 620	21.20.16.4541	Yes	Yes	
		Spectre x360 Conve 13-w010tu	Windows 10 64-bit	IntelR HD Graphics 620	21.20.16.4664	Yes	Yes	
ASUS	ROG G752VT-DH72	Windows 10 64-bit	NVIDIA GeForce GTX 970M	384.94	Yes	Not supported		
Lenovo	Yoga 900	Windows 10 64-bit	Intel HD Graphics 520	20.19.15.4463	Yes	Not supported		
Acer	SF713-51-M707	Windows 10 64-bit	IntelR HD Graphics 615	21.20.16.4534	Yes	Yes		
Microsoft	Surface Book 2	Windows 10 64-bit	IntelR HD Graphics 620	22.20.16.4840	Yes	Yes		
Desktop	Intel	NUC6I7KYK	-	IntelR Iris Pro Graphics 580	22.20.16.4771	Yes	-	
	MSI	Vortex G65	Windows 10 64-bit	NVIDIA GeForce GTX 960	361.75	Yes	-	
Tablet	Acer	Switch Alpha SA5-271P-574Y	Windows 10 Pro	Intel HD Graphics 520	20.19.15.4454	Yes	Yes	
Smart phone	HTC	HTC 10 M10h	Android 7.0	-	-	Yes	Yes	It can display the image with 1920x1080@60Hz because of 6h4 specifications
	Samsung	Galaxy S8	Android 7.0	-	-	Yes	Yes	
	LG	V20 (LG-H990)	Android 7.0	-	-	Not supported	Yes	System may freeze.

