

We will seek to build and maintain strong bonds of trust with our stakeholders

We will sincerely engage with stakeholders to forge closer bonds of trust through communication channels while fulfilling our responsibilities.

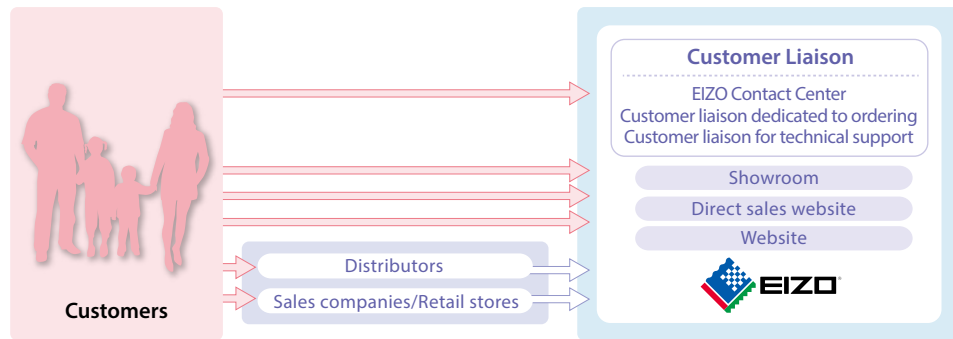
Relationship with Each Type of Stakeholder

EIZO's Stakeholders	EIZO's Responsibility	Objectives	Approaches
Customers P.23	In addition to offering products that satisfy customers, we listen closely to their feedback and provide useful support.	<ul style="list-style-type: none"> • Creating and offering products with new value • Developing products from the customer's standpoint • Responding clearly to questions and inquiries • Thoroughly responding to customer requests and feedback 	<ul style="list-style-type: none"> • Developing better products • Setting up Contact centers as customer liaison points <ul style="list-style-type: none"> – Responding to questions and inquiries before and after purchase – Pre- and post-sales technical support • Sharing information with relevant departments and considering incorporation into products • Interacting with customers at showrooms and through direct dialogue • Providing and collecting information through participation in trade shows • Providing timely information via the corporate website
Suppliers P.21	We view suppliers as essential and important partners in the continuation of our business, and forge powerful relationships by sharing management policies and technical strategies.	<ul style="list-style-type: none"> • Building relationships of trust • Fair business transactions • Explaining corporate policy and broadening understanding among suppliers 	<ul style="list-style-type: none"> • Sharing information and creating mutual understanding as partners • Establishing selection standards, dealing with suppliers on an equal opportunity basis • Holding material procurement briefings
Employees P.27-30	We are a company focused on creative development that requires the imaginative ideas and powerful motivation of its employees. We therefore work to create a broadminded corporate climate and a workplace in which employees have a sense of security, and we support our employees in their self-development.	<ul style="list-style-type: none"> • Motivating workplace environment • Developing excellent personnel • Promoting work-life balance • Securing safety and health 	<ul style="list-style-type: none"> • Providing various educational programs • Supporting self-development activity • Creating workplaces that reflect employee opinions and sound labor-management relations through consultation conferences
Shareholders P.23	We strive to gain the understanding and trust of our shareholders by providing fair and accurate information on management policies, business strategies and financial performance, and by maintaining transparency in our corporate management.	<ul style="list-style-type: none"> • Timely and appropriate disclosure of information • Enhanced corporate value 	<ul style="list-style-type: none"> • General shareholders meeting (holding informal gatherings) • Stable dividend payment • Investor relations
Local Community P.24	We seek to build solid relationships with the local community to gain their understanding and cooperation in pursuing our business operations. We are committed to fulfilling our responsibilities as a corporate citizen.	<ul style="list-style-type: none"> • Preventing accidents and disasters at each business site • Protecting the regional environment • Cooperating with regional development and promoting culture 	<ul style="list-style-type: none"> • Receiving company visits • Sponsoring various events and organizations • Supporting environmental conservation activities • Corporation with Local Community and association • Participating in local voluntary activities

Relationships with Customers

We provide product information on our Website, at our showrooms and through sales and promotional activities. Also, we strive to communicate directly with customers through various channels in order to answer their questions fully and respond to their requests and feedback.

▶ Feedback System for all Types of Customer Input



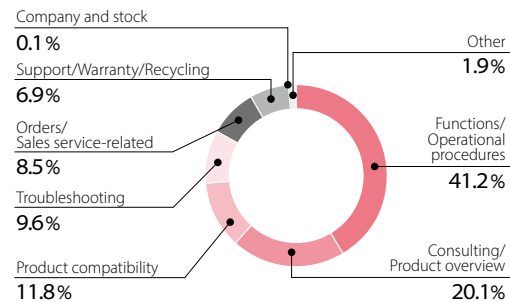
Customer Liaison

Each Group company has set up a customer liaison process (including access by phone or e-mail) to receive inquiries and questions related to EIZO products and technology. Customer inquiries and requests are promptly shared and appropriately addressed within the company, relevant departments and the Group. They are also utilized to guide product development and prepare the information we provide to customers.

EIZO Contact Center (Japan)

The EIZO Contact Center in Japan responds to customers with answers to their inquiries related to product specifications and functions as well as consultations related to purchasing products, by phone, e-mail and fax.

▶ Calls to the Contact Center (from May 1, 2018 to April 30, 2019)



Relationships with Shareholders

We conduct investor relations activities based on the principle of providing fair and accurate information on management policies, business strategies and financial performance to all stakeholders.

Basic Policy on Information Disclosure

We disclose information in a timely and appropriate manner in compliance with the Financial Instruments and Exchange Act and related regulations as well as the "Timely disclosure rules and other regulations for issuers of listed negotiable securities or valuable instruments" of the Tokyo Stock Exchange. We strive to ensure any material information that may affect investment decisions is delivered to all market participants in an equitable manner.

General Shareholders' Meeting

We schedule our annual general shareholders' meeting while taking the convenience of shareholders into careful consideration by avoiding days on which many shareholders' meetings are held by other companies. Invitations are sent far in advance to provide enough time for shareholders to examine the proposed resolutions and the state of our operations and are posted on our website (including an English summary version). As for the exercise of voting rights, we have established an environment that makes it easier for shareholders to vote at their convenience by offering online voting and other options in addition to postal mail. Furthermore, we provide opportunities for direct communication with our shareholders such as by displaying products and holding informal meetings with shareholders on the occasion of the general shareholders' meeting.

Company Presentations for Investors

We invite institutional investors to our semi-annual earnings results briefings in Tokyo as well as individual IR briefings and company tours, where we report on our business direction, activities, and performance. We also hold briefings for individual investors when appropriate in order to promote a greater awareness of our company.

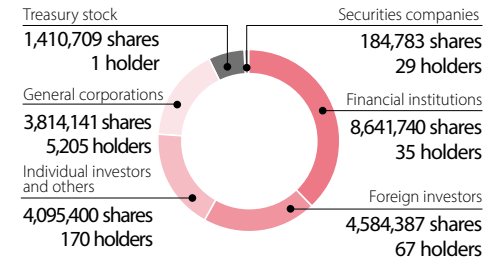
Status of Shares and Shareholder Composition

▶ Status of Shares (as of March 31, 2019)

Shares authorized	65,000,000
Shares issued	22,731,160*
Shareholders	5,507

*Including 1,410,709 shares of treasury stock

▶ Distribution of Shares by Shareholder Type (as of March 31, 2019)



Relationships with Local Communities

We seek to contribute to the development of local communities and the creation of better environments as a member of the community by sponsoring and funding the local organizations and activities in each country that are supporting people with diseases and disabilities.

Examples of Contributions to Local Communities

EIZO Corporation (Japan)

Employees and their families voluntarily participated in the Clean Beach Ishikawa, a coastal protection campaign in Ishikawa Prefecture, to protect the coastal environment.



Participated in a beach cleanup in Hakusan City

Other Activities

- Cooperated with the Ishikawa Keiei Tensho Juku (an activity for young corporate managers who will bear responsibility for the future of the regional economy) through operational advice and lectures
- Cooperated as an executive committee member and co-sponsor of the Ishikawa Kanazawa Spring Green Music Festival

EIZO GmbH (Germany)

We provided monitors and programming equipment to a technology workshop at the Karlsruhe City Library. Our employee participated as an instructor and taught children the basics of computer programming.



Supported a workshop for children

Other Activities

- Donated to the Braunsche Stiftung nursing facility
- Sponsored Running with Heart, a charitable activity to support pediatric cancer patients in hospitals
- Cooperated in Girls Day, an event that introduces girls and young women to engineering careers

EIZO Rugged Solutions Inc. (USA)

At the STEM Night, a science, technology, and mathematics event at a local school, we conducted experiments for children by using electronic devices to convey the fun of science and technology.



Cooperated in a science, technology, and mathematics event for children

Other Activities

- Participated in a blood donation drive

EIZO Europe GmbH (Branch Office in the Netherlands)

We sponsored a bicycle team in the Alpe d'HuZes, a race that raises funds for cancer research.



Sponsored a bicycle team participating in Alpe d'HuZes

Other Activities

- Sponsored and donated books to the Het Beter Boek activity of giving books to hospitalized children
- Co-sponsored Stichting Leven Met Kanke, an organization that supports cancer patients

EIZO AG (Switzerland)

We donated to the Special Olympics to support sports activities for people with intellectual disabilities.



Donated to the Special Olympics

Other Activities

- Donated to Worldskills, an organization that runs worker skills competitions

EIZO Limited (United Kingdom)

- Donated to Christmas in July, an activity run by Sebastian's Action Trust that organizes special times for sick children and their families to create wonderful memories. EIZO Limited donated gifts to sick children and their families and participated in the activity.
- Donated 20 repaired second-hand monitors to the staffroom of Lakeside Primary School, a local school.



Monitors donated to a local school

Other Activities

- Supported the development of facilities for the Berkshire Women's Aid, an organization that supports victims of domestic violence
- Helped with gardening at the Sebastian's Action Trust facility for child patients with serious diseases
- Co-sponsored an exhibition held by students at the Central Saint Martin's Design University
- Held the EIZO Student Photography Award photo contest, provided a monitor as an award, and introduced an employer to the winners

COLUMN

EIZO Pink Ribbon Day

Besides our breast imaging monitor being instrumental in terms of accurate diagnosis and the early detection of breast cancer, we participate in and sponsor academic conferences and other activities related to breast cancer as a means of diffusing the importance and uses of such monitors. On EIZO Pink Ribbon Day, at our domestic and overseas sites, we have worn pink clothing or accessories and have deepened our understanding of the disease, and have also donated to the Pink Ribbon campaign.



Sweden



United States



Austria



Japan



Belgium



Germany



United Kingdom